

From 1st December 2014 all General Practices are required to ask patients what is known as the “Friends and Family” Test. You can complete the questionnaire in practice or if you have on line access you can complete it there.

We will publicise our results on a monthly basis.

March 2020

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?

Extremely Likely –	74.07%
Likely -	11.11%
Extremely Unlikely	7.41%
Neither Likely nor Unlikely	3.7%
Unlikely	3.7%
Don't know	0%

General Comments

- Thank you for all of your help and getting me an appointment at the hub tonight.
- Wonderful service (again).
- Carolynne very helpful on phone.
- All staff very helpful.
- Reception staff very helpful.
- Kelly is just the best blood taker.
- Lovely smiling face when entering the surgery. Nice to see.
- Wendy has been brilliant. Her organisation skills are brilliant.
- Jane has been so helpful and patient with me.
- Can't believe there is no disabled parking out the front of the surgery.
- Distinct lack of disabled access.
- Very impressed with service.
- Jane is wonderful.
- A Very good practice with lovely staff.
- Staff here always so helpful. Thank you.
- Dr Burrell is fantastic, very understanding and supportive.
- Prompt attention. Always greeted with kindness.
- Lisa was extremely helpful.
- Supportive, reliable, efficient and caring.
- Very professional, very pleasant, all staff.
- Kelly is brilliant.