

BEAUMONT PARK MEDICAL GROUP PATIENT PARTICIPATION GROUP

MEETING

Thursday 16th January 2020

1. Welcome and Introductions.

Viki Mays – Patient Representative

Michele Spencer - North Tyneside CCG Patient Forum Chief Officer

Tina Fry – Patient Representative

Joe McNeela – Patient Representative

Pauline Carr – Patient Representative

Susan Harrison – Practice Manager

2. Appologies

Nick Sherwood – Patient Representative

3. SH thanked everyone for attending. MS thanked Lisa Hogg for representing SH at the last meeting, all present agreed she did a great job.

4. CCG Update.

MS gave an update from the CCG patient forum. Minutes from the forum and newsletters can be found in the link below. <https://www.northyntsideccg.nhs.uk/get-involved/patient-forum/>

The group are have been looking at the integrated frailty service. The back pain group has been suspended at present.

Walking groups are still a focus for the group. Beaumont Park are now a park run practice and some members of the team actively take part in the Whitley Bay park run on a weekly basis.

The CCG are looking to commission an video consult provider that can be offered to patients from 2021. This is a service that will be rolled out nationwide. Further information will be made available from the CCG PPG.

5. Practice Improvments – the practice have been given the go ahead to start some small improvement work in the surgery. The surgery are obviously restricted to space and are trying to maximise the use of every space in the building.

6. Point of Care Testing – The practice are taking part in a trial that involves doing a point of care test for patients who do not have an obvious infection. The test will identify markers that will confirm whether an infection is present or not, this will help with anti-biotic prescribing.

7. E-Consult – the practice will be going live with e-consult over the next few weeks. This is a service where patients can send an e-mail to the surgery and receive an e-mail answer. This will not be suitable for some issues but will hopefully offer some

alternative means of contact for some patients who do not need a face to face consultation in the surgery.

8. There being no further business, SH thanked all for attending. The next meeting will be confirmed at the beginning of March, there may be a postponement if building work is underway.

Next meeting;

Thursday 19th March 2020, 3.00pm

Thursday 21st May 2020, 3.00pm